midland memorial hospital							
Title:	COVID-19 Temporary Visitation Policy						
Version:	13	Approved:	Committee - Quality Improvement	Date:	08/16/2021		
			Committee of the Board, Brandon				
			Bredimus (VP CNO)				

# Update effective August 2<sup>nd</sup>, 2021 at 0500

Based on the new guidance of the Centers for Disease Control and Prevention (CDC), Midland Memorial Hospital (MMH) shall limit visitors allowed in the facility to the extent the hospital determines such limitation is necessary or required by state and/or federal regulations to prevent or control a COVID-19-related health and safety risk. MMH will implement the following visitation rules based on confirmed positive COVID cases in house and continued community disease activity:

### **Visiting Hours:**

• Visiting hours for inpatient areas will be from 8am to 8pm every day, including weekends. All visitors must exit the building at 8pm. Approvals for overnight stays and exemptions should be directed to the Clinical Manager of the unit or House Supervisor if no Clinical Manager is available.

## **COVID Patients:**

• Patients on our COVID designated units or with a confirmed COVID diagnosis will be allowed 1 support person\* who does <u>not</u> have a current SARS-CoV-2 infection and/or is <u>not</u> currently experiencing illness symptoms (fever/chills, cough, shortness of breath, new loss of taste or smell, sore throat or headache). Only 1 support person will be allowed to visit per day and only during regular visiting hours. A support person visiting a COVID patient will be required to wear full personal protective equipment (PPE) while in the room and will not be allowed to re-enter the room once they exit. Approvals for exemptions should be directed to the Clinical Manager of the unit.

#### **Non-COVID Patients:**

- Patients on our Critical Care Unit (ICU/CCU), Mother-Baby, and Medical-Surgical (Med-Surg) units will be allowed 1 identified support person\* during the visiting hours. Only 1 support person\* at a time in the room with a maximum of 2 support persons\* total per day.
  - All visitors must exit the building at 8pm. Approvals for overnight stays and exemptions should be directed to the Clinical Manager of the unit or House Supervisor when no Clinical Manager is available.
- Patients in the Emergency Department will be allowed 1 support person\* for the duration of their stay in the ED. If the patient is admitted, they would fall under the inpatient visitation guidance of the unit they will be admitted to.
- Outpatient services will be allowed 1 support person\* for the duration of their stay. Endoscopy and Outpatient Testing Center have limited space in their waiting areas, but patients will be allowed 1 support person\*. Due to social distancing guidelines, we ask that individuals not needing assistance please not bring a support person\* unless it is necessary.

- Mothers on the Labor and Delivery unit will be allowed 1 support person\* and 1 additional coach/partner for no more than 2 persons at one time during the birthing process. Doulas would be considered a coach and would count towards the 2-person maximum.
- Pediatric patients will be allowed 2 parents or guardians for no more than 2 persons at one time. 1 parent/guardian may stay with the patient at all times, including overnight.
- NICU limited visitation will follow the most current guidelines as determined by the unit.

# **Other Guidelines Related to Visitation of COVID and Non-COVID Patients:**

- The only points of entry to the hospital for patients and support persons\* will be the Emergency Department entrance and Main Entrance. The Main hospital entrance will be open from 5am to 8pm, Monday Friday, for all outpatient services and visitors. The ED entrance will remain open 24/7 but should only be used for ED patients and their support persons\* while the Main Entrance is open. No support persons\* or patients will be allowed to enter the building through badged employee entrances.
- The Craddick Medical Office Building entrance will be open for patients and support persons\* utilizing services in this building but will not be able to enter the hospital through this entrance and will need to proceed to the main or ED entrance for screening.
- Every support person\* who enters the facility will be screened using the CDC questions listed in the screening process at entrances to the facility. No one who has a current SARS-CoV-2 infection and/or is currently experiencing illness symptoms (fever/chills, cough, shortness of breath, new loss of taste or smell, sore throat or headache) will be permitted to visit any patient.
- Support persons\* who do <u>not</u> have a current SARS-CoV-2 infection and/or are <u>not</u> currently experiencing illness symptoms (fever/chills, cough, shortness of breath, new loss of taste or smell, sore throat or headache) but <u>have had</u> prolonged close contact defined as within 6 feet of an infected person for a cumulative total of 15 minutes or more over a 24-hours period, with someone with SARS-CoV-2 infection in the prior 14 days, will be able to visit a patient <u>being treated for a known SARS-Cov-2</u> infection.
- All support persons\* coming to the hospital will be screened and need to have a well-fitting cloth mask or face mask. Everyone in the hospital should have a mask on, including staff, patients, and visitors. Support persons\* will be required to wear a mask at all times while in the building (including the patient's room), perform frequent hand hygiene, should physically distance (maintaining at least 6 feet between people), and restrict their visit to only the patient's room as much as possible.
- The patient will be required to wear a mask covering their nose and mouth during the time that the support person\* is in their patient room. If a patient's medical condition precludes them from being able to wear a mask, the support person\* should maintain physical distancing when possible.
- Any support person\* refusing to or unable to wear a mask will not be permitted in the building or will be required to leave if already in the building.
- Any medically able patient refusing to wear a mask when their support person\* is present will lose their visiting privileges.
- Support persons\* not visiting a COVID patient may leave the patient room to get food/refreshments as needed from the Market or Giftshop but should limit this as much as possible. Non-COVID Support persons\* may also leave the building as needed, but it is strongly encouraged to limit travel as much as possible to lower the risk of disease transmission. After visiting hours, the support person will not be able to re-enter the building.

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- Congregating in waiting rooms or lobbies is not allowed. Gathering spaces and waiting rooms will remain closed to public use. Large gatherings of people outside of the building will also be discouraged.
- No children or person under 18 years of age will be permitted at any Midland Health facilities, unless they are here to receive medical treatment or have been emancipated as an adult and are here in a parental/spousal capacity. Extenuating circumstances can be discussed with the Clinical Manager of the unit.

\*Support Person is a family member, friend, or other individual who is at the hospital to visit/support the patient during the patient's stay.

Exemptions may be revoked at any time and without notice based on current hospital conditions. Visitor restrictions will be evaluated frequently and updated accordingly.

### **References:**

Centers for Disease Control and Prevention (CDC). (2021, July 28) Interim public health recommendations for fully vaccinated people. Retrieved from <u>https://www.cdc.gov/coronavirus/2019-ncov/vaccines/fully-vaccinated-guidance.html</u>

Centers for Disease Control and Prevention (CDC). (2021, April 27) updated healthcare infection prevention and control recommendations in response to COVID-19 vaccination. Retrieved from <a href="https://www.cdc.gov/coronavirus/2019-ncov/hcp/infection-control-after-vaccination.html">https://www.cdc.gov/coronavirus/2019-ncov/hcp/infection-control-after-vaccination.html</a>

Centers for Disease Control and Prevention (CDC). (2021, February 23) Interim infection prevention and control recommendations for healthcare personnel during the Coronavirus Disease 2019 (COVID-19) pandemic. Retrieved from <u>https://www.cdc.gov/coronavirus/2019-ncov/hcp/infection-control-recommendations.html</u>

Texas Health and Human Services Commission Health Facility Compliance Guidance Letter (GL-20-2021). "Hospital Visitor Screening & Access in Response to COVID-19". <u>https://hhs.texas.gov/sites/default/files/documents/doing-business-with-hhs/provider-portal/facilities-regulation/memos/gl-20-2021.pdf</u>

Texas Health and Human Services Commission Health Facility Compliance Guidance Letter (GL-20-2015). "Emergency Rule for Hospital Response to COVID-19".

 $\underline{https://hhs.texas.gov/sites/default/files/documents/doing-business-with-hhs/provider-portal/facilities-regulation/memos/gl-20-2015-a.pdf$ 

<b>Revision number</b>	Date	Description of Document or Document Change
13	08/16/2021	New Version to clarify support person requirements